

## CITIZEN CENTRIC WEB PORTAL OF GOVERNMENT OF DELHI

Govt. of National Capital Territory of DELHI 

हिन्दी संस्करण  Type your text here

[Circulars & Notifications](#) [Application Status Finder](#) [Tenders](#) [FAQ](#) [Public Grievances](#) [Citizen Charter](#) [Right to Information](#)

[Home](#) [Your Government](#) [Services](#) [Departments](#) [Local Bodies](#) [Autonomous Bodies](#) [Govt. Tel. Directory](#) [Links](#)

**सेवाएँ**

- [Application Forms](#)
- [Certificates](#)
- [Licenses](#)
- [Apply Online for Certificates](#)
- [More...](#)
- [Environment Health Education](#)
- [Property Tax Birth Certificate](#)
- [More...](#)
- [Municipal Services](#)
- [Imp. Tel. Numbers Blood Bank](#)
- [More...](#)
- [DDA Housing Procedures Land](#)

**The portal attempts to keep the information on SERVICES provided by the Government in a user friendly manner. It also enables people to file applications online. Send your suggestions to make this portal more citizen centric.**

 **Sheila Dikshit**  
Chief Minister

  **Bhagidari**

**Bhagidari :: Citizen-Govt. Partnership**  
Know more about it  
Participate in Bhagidari

**Bronze Icon Award Winner**  
(For Best Website Category)  
7th National E-Governance Conference, 2003

**Services**

- [Vehicle Registration](#)
- [Driving License](#)
- [DTC / Metro / Railways](#)
- [Registration for Marriage](#)
- [Registration for Vehicles](#)
- [More...](#)
- [Pay Electricity Bills](#)
- [Pay Telephone Bills](#)
- [More...](#)
- [Ration Card](#)
- [Election and Voting](#)
- [Passport](#)
- [Police / Traffic Police](#)
- [Courts](#)
- [More...](#)
- [Lodge Your Grievance](#)
- [Public Grievance](#)

### Screenshot of Web Portal

**Vehicle Registration**

**Vehicle Registration**  
The vehicle can be driven or allowed to be driven in public place only after registration by registering authority as under the provision of section 39 of motor vehicle Act 1988.

 Get Your New Vehicle [Registered](#) online

**Details of Old Vehicle**  
Check the [details](#) of the Old Vehicle before you buy it. Enter Registration number and Chassis number of the vehicle and you will be able to see the complete history of vehicle like year of purchase, how many time sold? etc.



**Driving License**  
No person shall drive a motor vehicle in any public place unless he holds an effective Driving license issued to him authorizing him to drive vehicle of that particular category.

 [Click here](#) to know the details about Driving License, FAQs and various downloadable Forms.

**Delhi Traffic**  
[Traffic Offences \(Challan\)](#)  
[Traffic Rules](#)  
[Traffic Signs and Signals](#)  
[Test Your Driving Skills](#)  
[Advice of Traffic Police](#)

**Vehicle Theft**  
[What to Do?](#)  
[Precautions to be taken](#)  
[JOIN THE POLICE DEPARTMENTS ANTI-AUTO THEFT PROGRAMS](#)

**DTC** 

**Delhi Transport Corporation**  
[DTC Bus Route Finder \(Will be available very soon...\)](#)  
A very useful service to get the routes for a particular pair of bus stands in Delhi.

**Delhi Metro Rail**  
[Click here](#) to get the Route Map of Metro Rail in Delhi.  
[Click here](#) to get the Revised Fare Structure of Metro Rail in Delhi.

**TEMPORARY PERMITS** : A temporary permit is issued by STA under Section 87 of Motor Vehicles Act, 1988 to transport vehicle for a limited period, enabling the vehicle to go out side Delhi for the following reasons:-

- a) For the conveyance of passengers on special occasions such as to and from fairs and religious gatherings, or
- b) For the purposes of a seasonal business, or
- c) To meet a particular temporary need, or
- d) Pending decision on an application for the renewal of a permit.

### Screenshot of website

Developed by Information Technology Dept. of Govt. of Delhi

## CITIZEN CENTRIC WEB PORTAL OF GOVERNMENT OF DELHI

The web portal should be a single window access for providing all information and services with the philosophy that if a person cannot find specific information relating to the State on the same it can be presumed that it is not available anywhere else.

Unlike other States, Delhi as a Union Territory and National Capital Territory of country has multiple service providers. For example, health services are provided by hospitals run by Union Government, State Government, MCD, NDMC, Cantonment Board and many private organizations & NGOs. The multiplicity of the authority makes it more difficult for citizens as a consumer of such services to find exact information. Similar is the scenario with issue of certificates/licenses. The need of a well organized portal looking primarily at services and making portal as the single point access for all such services was the main focus while designing the portal.

Thus, the twin objectives of new design of web portal of Delhi Government were orienting information contained in 70 odd departmental websites in a citizen centric manner.

This portal triggered a chain of feedback from all occupations. Keeping the feedback, discussion with E-Governance Gurus and experience of other states/countries in mind, new design of portal making it truly citizen centric was started in April'03.

### Online Services

This version of Portal of Government of Delhi has online services for citizens as given below:-

- Online registration of new private vehicles
- Information about old vehicle for buying/selling purpose
- Tender Notice Information System
- Online filing of applications for 11 type of certificates in Delhi
- Online birth, death, marriage certificate
- Online booking of community halls/parks.

### Organization of Information

Following are the broad categories under which information has been organized:

- Application Forms, Certificates, and Licenses
- Apply online for certificates
- Environment, Health and Education
- Property Tax, Birth Certificate, etc
- Emergency Services, Blood Bank, etc
- Vehicle Registration, Driving License, DTC, Metro and Railways
- Marriage Registration, Vehicle Registration, etc.
- Pay Electricity Bills, Phone Bills
- Ration Card, Election, Voting, Passport
- Police, Courts, Traffic
- Tourist Related Information
- Welfare Schemes
- Daily Rates of Fruits / Vegetables / Grains
- Delhi Subordinate Service Selection Board
- Tender Notices



Bronze Icon Award given to this software at 7<sup>th</sup> National Conference on e-Governance, 2003

URL : <http://www.delhiqovt.nic.in>