RFP for Selection of System Integrator for Establishment & Maintenance of the IT Solution for Mission Convergence

Corrigendum No. 1

Volume I

1. Page 3, Key Events & Dates, should be read as :

S.No.	Key Activities	Dates
1.	Publication of Advertisement	23-Dec-08
2.	Date of start of issue of the Request For Proposal (RFP) document	23-Dec-08
3.	Last Date for Purchase of RFP by the bidders	2-Jan-09
4.	Receipt of written queries from the bidders (till 5:00 PM)	8-Jan-09
5.	Pre-bid conference	13-Jan-09
6.	Issue of Corrigendum/addenda/ answers to queries to the bidders	29-Jan-09
7.	Last date of submission of the bids	9 Feb-09
8.	Opening of the pre-qualification bids	12 Feb-09
9	Decision on technical bids to be conveyed to bidders	17-Feb-09
10.	Opening of the Technical Bids	20-Feb-09
11.	Decision on technical bids to be conveyed to bidders	5-Mar-09
12.	Opening of Financial Proposal	6-Mar-09
13.	Issue of the Letter of Intent(LOI) to the Successful bidder	20-Mar-09
14	Contract signing with successful bidder	30-Mar-09

2. Page 81, d VII – Deleted. (Please ignore this point)

3. Page 153, clause 7.3.1, Desktop PC/ Monitor should read as : 17" SVGA color monitor, MPR II certified, Energy Star compliant. Should have minimum resolution of 1280x1024 @ 60Hz. **For PCs/Laptops deployed at GRC and DRC centers, it should have twin monitors**"

4. Page 158 – Intrusion Protection System, 2.4 should read as "Should be NSS approved or ICSA or EAL2 certified"

5. Page 158, Point No. 3.9 is optional

6. Page 159, Point No. 5.5 should read as "Should have a built-in database support or third party database servers"

7. Page 159, Point No. 5.6 - Deleted. (Please ignore this point)

8. Page 160 - Annexure 4 : The total users for GRC should be read as "240" instead of "282"

9. Page 166 - Network Intrusion Detection/ Prevention System (NIDS) : 2nd Point should read as "Performance for a minimum of at least 200 Mbps or higher"

10. Page 167 - Network Intrusion Detection/ Prevention System (NIDS) : 3rd last bullet : Please read as "The system should be open standard in accordance with the ICSA IDSC program or EAL2"

11. Page 168 – Firewall: 6th bullet from top should read as "The platform should be ICSA or EAL2 certified.

12. Page 168 – Firewall : Performance requirements : 1st Point should read as "Firewall throughput of at least 400 Mbps or higher"

13. Page 180, Clause 7.5.1, Workstation for monitoring, Operating System specification should read as "Microsoft® Windows® XP Professional (32-bit) available preinstalled or Red Hat® Enterprise Linux 5 available preinstalled"

14. Page 34, 3.3.3 a Data Centre Background information. The following is appended to the clause 3.3.3.1

"Indicative NICSI charges (subject to change), are as follows :

S. No.	Item name	Cost per annum (Rs.) rounded off to nearest Rs. 100/-
1	Co-location charges per server rack (for Max 15 servers of 1 U size)	2,375,200
2	Co-location charges per server (1U/2U Size)	158,350
3	Co-location charges per blade server	118,800
4	Dedicated Data base per server with window Sw	506,200
5	Dedicated Data base per server with Linux Sw	220,600
6	Dedicated Web Server with Window SW (per server)	130,100
7	Dedicated Web Server with Linux SW per server	103,100
8	SAN Space per TB	5,09,600
9	SSL Security per website	4,600
10	Application firewall per website	29,400
11	Tape Back-up charge per annum upto 100 GB (monthly Full Back-up on last Saturday or Sunday of the month. Two copy at a given point of time in multiple of 100 GB)	5,000
12	Security Compliance Server	Rs. 4000/- per man day
13	Website security Audit compliance (3 man-days)	12,000

The bidder has to submit commercial proposal, including these costs."

15. Page 35, 3.3.3 b iii should be read as "Ensuring uptime, performance and other key performance requirements of Mission Convergence, including data backup & business continuity". The subsequent line in this sub-clause stands deleted.

16. Page 37, Disaster Recovery should be read as follows :

    a. "The Disaster recovery infrastructure of NIC/NICSI would be used for the project

    b. The LN DC is already having a DR site in Hyderabad

    c. The infrastructure support / services which are provided in LN DC would be provided for the DR centre (please refer 3.3.3 a)"

17. Page 95, Section 6.2 : Requirement of Data Centre stands deleted

18. Page 202, Annexure 8, stands deleted.

Connectivity : Key decisions taken

    a. Delhi SWAN POPs are located at the DC office only, hence GRCs needs to terminate the network at Delhi Secretariat (which has a 34 MBPS pipe with to LN DC). All requisite infrastructure would be provided by Delhi Govt. for the same.

    b. SI to use broadband connectivity with Data Centre

With these decisions the following changes need to be incorporated

19. Page 27 Network should read as "Deploy and manage suitable network infrastructure for connectivity between the NIC Data Centre and implementing agencies (the office locations of department, PMU etc.), ensuring that the SLA requirements are met. Any extra networking equipment last mile operational costs (if any) have to be borne by the SI"

20. Page 39, 3.3.5 a should be read as "

    "The vendor is required to install network equipment and ensure provision of connectivity for hosting 'MC' portal, department applications (if required), and the Mission Convergence solution. SI will be responsible for providing connectivity between GRCs, DRCs, DC offices, District nodal officers, and PMU etc. by using primary network and back-up network. DSWAN is available for free of charge to the SI and can be used as a secondary/back-up mode for the DRCs. Additionally, the vendor is to also provide for secure connectivity from off-site locations through VPN.

    Apart from the requirements given in this document, flexibility is given to the bidders to design a design a solution with adequate capacity, which is best suited for the functional requirements/SLA mentioned. Hardware items included in the bid shall be paid for as per the actual requirement and successful installation"

21. Page 39, 3.3.5 b / Scope of Work (i) should be read as "Connectivity: The vendor would be required to provide for connectivity between all Administrative Units (GRC, DRC, DC office, Nodal offices, Departments, PMU, etc.) with the NIC data center. SI would be responsible for Installation and commissioning of network equipment such as Routers, work group switches and end user systems at respective District, State Department office and GRC/DRC centres"

22. Page 81, 5.3 d (ix) should be read as "Provide secure connectivity between the GRCs, DRCs, DC/ADM/SDM Offices, CS Office, PMU Office, participating departments and the NIC data center.

Volume II

23. Page 20 Clause 2.5. should read as :

    "Financial Evaluation

    The financial evaluation of the bid would be carried out for bidders who have been technically qualified (have scored more than or equal to the minimum qualifying marks **of 70 marks** as per the technical evaluation parameters). The details about the bid formats and the bidder selection criterion are as follows:"

24. Page 42, Operations and Maintenance costs (1): The following line stands deleted "(Mission Convergence would use Delhi SWAN for connectivity)

25. Page 52, Technical bid format & Evaluation Criterion, Proposed solution (under column Max Criteria/Sub Criteria Points) : **Extra 5 marks** for following Open Standards (refer GoI Policy on Open Standards available on www.mit.gov.in/download/Policyonopensandards.pdf

26. Page 54, The 3rd bullet "Detailed plan for using of Delhi SWAN as connectivity and plan for deployment" should read as "Detailed plan for network solution and plan for deployment"

27. Correction : Vol 2 Pg 68 - This contains the format to put costs for Data Centre. This format needs to be modified to explicitly state a) Server Costs at Data Centre b) Server Costs at DR Centre (NIC, Hyderabad) b) Service Charges to NICSI under various heads c) BCP Service charges to NIC and d) Other charges (please detail out the costs components. (DC/DR charges are attached at annexure. The Service charges for both may be assumed to be same)

Volume III

28. Page 14, Clause 5.1 : Sub-clause "e" & Sub-clause "f" stand deleted