RFP for Selection of System Integrator for Establishment & Maintenance of the IT Solution for Mission Convergence

Clarifications No. 2

Volume I

1.   For the survey database comprising of 40 lakh population, there would be supporting documents (**assume 3 documents per beneficiary**), which would be scanned and uploaded in the central database. The responsibility of scanning would not be of the System Integrator. However the SI needs to **provision in the necessary infrastructure to meet the requirement for scanning and storage.**

2.   There have been numerous queries on using a particular product mentioned in the RFP. While it has been mentioned in the RFP and subsequently clarified in the Pre-Bid Clarifications, it is again re-iterated that **"Hardware specification stated in the tender are indicative in nature, bidders are free to propose hardware as per its proposed solution which suits project requirements and RFP scope of work and SLAs. However any product quoted/proposed should not have "end of sale" in the next 2 years"**.

3.   It has been mentioned in the tender that the bidder needs to provision in for the cost of a Third Party Audit by an agency nominated by GNCTD/SSS, which would be carrying out the following tasks included (but not limited to):

   a. Acceptance testing and systems audit (functionality, process, performance & security controls)

   b. Audit of Design Documents, Software & deliverables for all services

   c. GRC and DRC facilities (Pre-Go live and Once in six months/as needed later)

   d. Quarterly audits of

      i. Service Levels

      ii. Mission Convergence Portal & GRC operations, ensuring the accuracy, integrity & completeness of the transactions & payments between the stakeholders

      iii. Security audit of the application

For a common understanding, **it is clarified that the yearly effort estimate for the above is 20 person months per annum**.