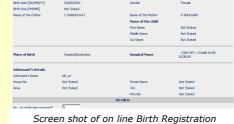## MUNICIPAL CORPORATION OF DELHI

Present Status of Automation

Birth & Death Certificates

- Birth & Death records pertaining to 1998, 1999, 2001 has been digitized to issue birth & death certificates across the counter.

Screen shot of on line Birth Registration

- 250 hospitals (Private and government both) have been registered for online registration of Birth & Death. Data on birth & death gets sent to MCD online.

Factory License

- Factory License records have been digitized and renewal is done in any citizen service bureau across the counter.

Property Tax

- Payment can be made in any citizen service bureau.

Citizen Service Bureau

- Citizen friendly air conditioned centers where various services like issue of birth/death certificates, renewal of factory licenses, booking of community hall, etc. are offered across the counter. These centers are being run under Public Private Partnership where fixed transaction charges are levied on those availing service here.

Online Services

- Parks & community Halls can be booked through internet and payment made by using credit/debit card.
- Online payment of property tax can be made using credit/debit card.

Technology Used

- OS   :   Linux 7.1
- RDBMS   :   SQL 2000
- Front-End   :   Browser based
- No. of PCs/Terminals   :   65 Pcs excluding 90 kept in CSBs
- Type of computing   :   Web based
- LAN (No. of Switch/Hub) :   Radio Frequency (10 mbps)
- No. of PCs/Terminals connected to LAN   :   All

URL : www.mcdonline.gov.in

MUNICIPAL CORPORATION OF DELHI

Projects Under execution

- A Geographic Information System Cell is being set up for better management of property tax, collection of garbage and refuse and in planning for civic services in the long run.
- Extension of integrated 134 Integrated Citizen Service Bureau so that each ward has one. Services of other departments of government are being brought on this to provide services of various Departments of Govt. of NCT of Delhi to the citizens, such as registration with employment exchange, application for ration card, driving license or getting information about the various processes for different services rendered by the departments to the citizens, payment of Delhi Jal Board bills, etc.
- Computerization of all MCD hospitals.

Proposed in next one year

Development of application software :-

- To automate operations and functions of Engineering Department for efficient monitoring of all relevant activities of construction, development, electrical and other works.
- Personnel Information System to maintain employee specific data for entire service period and generation and electronic disbursement of salary of employees.
- To enable submission of Property Tax returns under self-assessment system and to provide GIS based query to property owners, general public and various users of property tax department.
- Sharda Project : To provide computer-aided learning in 1000 MCD Primary Schools.

Citizen Service Bureau

Software Developed by : ECIL-SARK Systems