

## Request for Proposal for Content Management Services

### Corrigendum

***The 2<sup>nd</sup> prebid meeting of Content Management services was held on 14.9.2007 at 10.30 am which was attended by the prospective bidders. With respect to the clarification requested by prospective bidders the following Clause of RFP stands amended as under:-***

#### **1. Clause No.4.7.1.4 Portal Key Features**

Key features required are:-

- Personal Content - The Portal's campaign and personalization features will be able to detect device types, directing users to device- or channel-specific enterprise processes and content (or restrict access).
- Automated tuning - pervasive content can be tuned based on personalization, location, browser, etc.
- The portal should support wide variety of multimedia content such as videos, pictures, music and voice audio; standardize multimedia content description through MPEG 4 to allow fast and efficient searching for content.
- The portal should be voice enabled, to enable usability and accessibility by physically challenged persons.
- Facilitate multi channel consistency - adapt content to different device types, browsing behavior, session and request properties and other dynamic user properties. Provide specific portal views based on device and browser detection, allowing a single portal application to serve content to diverse devices. Device specific content will operate in tandem with the portal user interface to provide device-specific views of applications. The portal solution should have additional capability to integrate and extend portals to support a vast array of mobile devices in addition to PCs (WAP enablement).
- Content Management - Portal will incorporate content management, providing a way to manage documents and web content. It should include versioning, security, metadata searching, and other document and content management features.

Content Management features required are further detailed in sections below.

2. The rest of RFP remains the same.

3. The reply of the 2nd pre-bid meeting is also available on the web site (<http://it.delhigovt.nic.in>). The Last date for bid submission is 5<sup>th</sup> October 2007 till 3:00 pm.